

# RETURNS FORM



Dear Customer,  
 Thank you for your order.  
 We always aim to fulfil your expectations.  
 Should an item need to be returned, please complete the return slip and send together with postage paid to the following address:

**engelbert strauss GmbH & Co. KG**  
 Frankfurter Straße 98-108  
 D-63599 Biebergemünd

If you have any enquiries please feel free to contact us on **+49 6050 - 9710 89075**  
 or **international-service@engelbert-strauss.com**.

**Sender:**

**Customer-No.**

**Order-No.**

**I AM RETURNING:**

Product description	Item number	Size	Quantity	Reason

**PLEASE EXCHANGE WITH:**

Product description	Item number	Size	Quantity

**Reason for return:**

<b>Sample Order</b>		19
<b>Complete Fit</b>	<b>too big</b>	<b>to small</b>
	11	12
<b>I don't like the item</b>		
Material		13
Cut		14
Colour / Pattern		15
<b>Quality</b>		
Faulty / damaged		16
Description of fault:	_____	
	_____	
	_____	
<b>Delivery</b>		
Delivered too late		17
Delivered incorrectly		18

The following cannot be exchanged:

- worn and washed clothing/shoes
- opened packages of technical goods (printer cartridges/calculators)
- personalised items (embroidered/printed goods etc.)

**CONTACT PERSON:**

Mrs / Mr: \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_