

RETURNS FORM



Dear Customer,

Thank you for your order. We have done our utmost to fulfil your requirements. However, if you need to return any goods, please complete this returns form and send it together with the goods to the following address using the free returns label:

ENGELBERT STRAUSS LTD.
 1 APOLLO RISE
 FARNBOROUGH, SOUTHWOOD BUSINESS PARK
 GU14 0GT

If you have any questions, please call us on **01252 607 857**. Or email us at **sales@strauss.co.uk**

Sender:

Customer-No.

Order-No.

I AM RETURNING:

Product description	Article no.	Size	Quantity	Reason

PLEASE EXCHANGE WITH:

Product description	Article no.	Size	Quantity

ADDITIONAL ORDER:

Product description	Item number	Size	Quantity

Please choose your preferred method of payment.

- PayPal Credit card Pre-payment

You will receive an email which guides you through the automatic payment process. Therefore we kindly ask for your email address.

Your email address: _____

Reason for return:

Complete Fit	too big	too small
	11	12
I don't like the item		
Material		13
Cut		14
Colour / Pattern		15
Quality		
Faulty / damaged		16
Description of fault:		

Delivery		
Delivered too late		17
Delivered incorrectly		18
Sample Order		19

The following cannot be exchanged:

- worn and washed clothing/shoes
- opened packages of technical goods (printer cartridges/calculators)
- personalised items (embroidered/printed goods etc.)

CONTACT PERSON:

Mrs / Mr: _____

Phone _____

Email _____