

RETURNS FORM



Dear Customer,

Thank you for your order. We have done our utmost to fulfil your requirements. However, if you need to return any goods, please complete this returns form and send it together with the goods to the following address using the free returns label:

engelbert strauss Ltd.
 1 Apollo Rise
 Farnborough, Southwood
 GU14 6ZU

If you have any questions, please call us on **01252 600 225**. Or email us at sales@engelbert-strauss.co.uk.

Sender:

Customer-No.

Order-No.

I AM RETURNING:

Product description	Item number	Size	Quantity	Reason

PLEASE EXCHANGE WITH:

Product description	Item number	Size	Quantity

ADDITIONAL ORDER:

Product description	Item number	Size	Quantity
1.	<input type="text"/>	<input type="text"/>	<input type="text"/>
2.	<input type="text"/>	<input type="text"/>	<input type="text"/>
3.	<input type="text"/>	<input type="text"/>	<input type="text"/>

Reason for return:

Sample Order		19
Complete Fit	too big	to small
	11	12
I don't like the item		
Material		13
Cut		14
Colour / Pattern		15
Quality		
Faulty / damaged		16
Description of fault:		
<hr/>		
<hr/>		
<hr/>		
Delivery		
Delivered too late		17
Delivered incorrectly		18

The following cannot be exchanged:

- worn and washed clothing/shoes
- opened packages of technical goods (printer cartridges/calculators)
- personalised items (embroidered/printed goods etc.)

CONTACT PERSON:

Mrs / Mr: _____

Phone _____

Email _____

Please enclose a cheque / postal order made payable to engelbert strauss Ltd. Or fill in the details below:

Visa
 Mastercard
 Switch
 Delta
 Cheque

Card No.

Security Code

Name on Card _____

Card expires /

Signature _____

Date _____